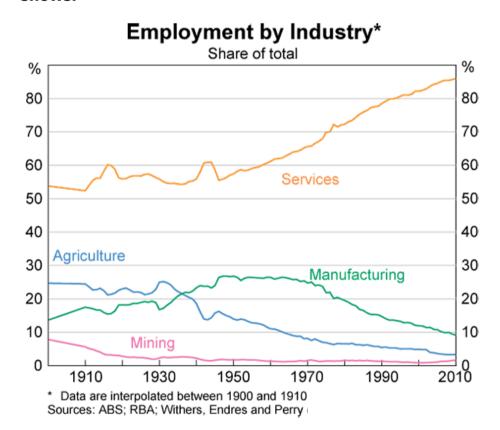
English for Business Communication

minutes

SAMPLE

Part 1: You will take part in an interview with the examiner.

Part 2: Look at the picture below. <u>Describe</u> the graph and <u>explain</u> what it shows.



Part 3: Read the following situation. Use the points below to act out the situation with the examiner.

You are A. Nagy the salesperson of Smartphone shop. A customer comes in with a phone that does not work as usual.

- Ask him/her what is wrong
- Ask him/her for the guarantee
- Offer to try the phone does not work
- Repair takes 1 week, price depends on the fault
- Offer a phone during repair work

Your partner starts.